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Book a flight

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We recognise that people have preferred ways of hearing about different things.To ensure we deliver our specials and information to you in the way you want us to, please tell us your communication preferences.

Communication Options

Incomplete booking assistance.
Receive email assistance with completing bookings on our website.

☐ Yes please

☒ No thanks

Airpoints offers & account info.
Have your Airpoints Dollars balance delivered straight to your inbox.

☐ Yes please

☒ No thanks

Partner communications.
Find out about offers and news direct from our Airpoints partners.

☐ Yes please

☒ No thanks

Special offers.
Be among the first to hear about the latest offers via email from Air New Zealand.

☐ Yes please

☒ No thanks

Change email format

☐ I would like to receive emails with HTML and images

☒ I would like to receive plain text emails

If you choose to be contacted by email, below is the address we will use. If you want to update this address please do so on the "Personal Info" tab.

airnzairpoints@ewen.mcneill.gen.nz

Travel Alerts

If there is a change to your flight close to travel, we'll use the contact details below to let you know the latest flight updates. Learn more about [travel alerts](#).

Any changes to email address or mobile number will automatically update your profile page.

Receive travel alerts by email

- ☐ Yes please
☒ No thanks

Receive travel alerts by SMS

- ☒ Yes please
☐ No thanks

Mobile number

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