

[Help & Contact Home \(https://www.airnewzealand.co.nz/help-and-contact\)](https://www.airnewzealand.co.nz/help-and-contact)

[Need more he](#)

Need more help?

What's your flight status? ☒ I have flown ☐ I am due to fly

Title *

Mr ▼

First name *

Ewen

Family name *

McNeill

Email *

airnzairpoints@ewen.mcneill.gen.n

Booking reference number

Booking reference number

Airpoints number

4470366

☒ Same as above

Airpoints Member details

Title

Mr ▼

First name

Ewen

Family name

McNeill

Email

airnzairpoints@ewen.mcneill.gen.n

Date of birth

Date of birth

Phone number

Phone number

Your question or feedback *

Yesterday your system sent me an email from AirNZ@digitalcomms.airnz.co.nz (from mail7595.digitalcomms.airnz.co.nz (mail7595.digitalcomms.airnz.co.nz [129.41.222.71])).

I have reported this email to the AntiSpam unit of DIA because:

(a) I had explicitly opted out ("No Thanks") from the "Special Offers" and all other marketing email communication from Air New Zealand Airpoints; and

(b) the "Click here" to unsubscribe link in the email is non-functional, just resulting in a "Service Unavailable" report (both last night and this morning).

Both of these are violations of the New Zealand law on bulk unsolicited communications. The DIA AntiSpam report Complaint Reference Number is MFQTHXT5.

Please honour my communication settings and cease and desist in sending your "Special Offers" to me. Also please comply with New Zealand law and provide a working unsubscribe facility.

Would you like a response?

☒ Yes ☐ No

Continue

Contact Us

Online booking help:

0800 352 266 (tel:0800352266)

More contact options

(https://www.airnewzeal

and.co.nz/help-

and-contact)

New Zealand NZD

Change region

(http://www.airnewzeala

nd.com/gateway)

About Air New Zealand Investor Centre

(https://www.airnewzealand.co.nz/about-

tel:0800352266) and.co.nz/investor-

air-new-zealand)

Operating fleet

(https://www.airnewzeal

and.co.nz/fleet)

Company profile

(https://www.airnewzeal

and.co.nz/about-

air-new-zealand)

Sponsorship &

Community

(https://www.airnewzeal

and.co.nz/sponsorship)

(http://www.airnewzeal

and.co.nz/investor-

centre)

Shareholder services

(http://www.airnewzeala

nd.co.nz/investor-

centre)

Annual & interim reports

(http://www.airnewzeala

nd.co.nz/latest-annual-

and-interim-reports)

Careers

(https://careers.airnz.c

o.nz/home)

Media releases

(https://www.airnewze

aland.co.nz/media-

releases)

Cargo & Maintenance

International cargo

(http://www.airnewzeala

nd.co.nz/international-

cargo)

National cargo

(http://www.airnewzeala

nd.co.nz/nationalcargo)

Engineering &

Maintenance

(http://www.airnewzeala

nd.co.nz/engineering-

and-maintenance)

Legal terms, privacy &**conditions of carriage**

(http://www.airnewzeal

and.co.nz/legal-terms-

and-conditions)



(htt

ps://

airn

z.cu

sthe

lp.c

om

/ap

p/a

nsw

ers

/list/

ses

sion

/L3

Rpb

WU

vMT

Q3N

TUy

NTU

xNS

9za

WQ

vU3

NUe

lliK

m0

%3

D)

(http://www.staralliance.com/en/)

